IMI NORGREN SA (SPAIN) GENERAL CONDITIONS OF SALE

1. GENERAL CONDITIONS OF SALE

1.1 In these general conditions of sale:-

"the Buyer" means any customer of the Seller to whom Products are supplied under these general conditions of sale;

"the Contract" means any contract between the Seller and the Buyer for the sale and purchase of the Products;

"Ex Works" means "ex works" as defined in the edition of the rules for interpretation of trade terms known as INCOTERMS current as at the date of the Buyer's order;

"Intellectual Property Rights" means any and all rights in patents, copyright, moral rights, business and trade names, trade marks, design rights, know how and all other intellectual property rights and any applications for any of the foregoing which may subsist anywhere in the world and whether or not registered or registrable;

"the **Premises**" means the Seller's premises as notified by the Seller to the Buyer from time to time;

"the **Products**" means all products and associated documentation to be supplied under this Contract;

"the Seller" means IMI Norgren SA; and

"Writing" includes cable, facsimile transmission, electronic data transfer, e-mail and comparable means of communication and any notification under this Contract expressed to be required "in writing" or any "written notification" shall be construed accordingly.

- 1.2 All quotations are made and all orders are accepted subject to these general conditions of sale. All other terms, conditions or warranties whatsoever are excluded from the Contract or any variation thereof unless expressly accepted by the Seller in Writing (order acknowledgements do not constitute such acceptance). In particular, in no circumstances will any conditions of purchase submitted at any time by the Buyer be applied to this Contract and any failure by the Seller to challenge any such conditions of purchase does not imply acceptance.
- 1.3 In the event of a conflict between these general conditions of sale and the specific terms and conditions of quotation then the latter shall prevail. Acceptance by the Buyer of delivery of the Products shall be deemed to constitute unqualified acceptance of these general conditions of sale.
- 1.4 Unless otherwise stated therein quotations shall be available for acceptance for a maximum period of 30 days from issue and may be withdrawn at any time by written or oral notice.
- 1.5 If any statement or representation has been made to the Buyer by the Seller or its officers, employees or agents (other than in the document(s) enclosed with the Seller's quotation), upon which the Buyer wishes to rely it shall only be entitled to do so if that statement or representation is attached to, or endorsed on, the Buyer's order and then only if the Seller subsequently confirms in Writing to the Buyer that the Buyer is entitled to rely on such statement or representation.
- 1.6 The Contract is between the Seller and the Buyer as principals and neither the benefit nor the burden is assignable by the Buyer without the Seller's written consent. The Contract may be assigned, sub-contracted or otherwise disposed of by the Seller.
- 1.7 Unless specifically agreed to the contrary all trade terms shall be interpreted in accordance with the version of INCOTERMS current at the date of order.
- 1.8 The Seller shall be entitled to cancel an order at any time by serving notice in Writing on the Buyer if it does not receive, on request, satisfactory credit references in relation to the Buyer. For the purpose of these general conditions of sale, satisfactory credit references will be evidence that the Buyer has positive working capital (its current assets are more than its current liabilities) at the time of the Seller's request. If the Seller cancels an order pursuant to this Clause 1.8, it shall have no liability whatsoever for any liabilities, losses, damages, costs or expenses whatsoever incurred, suffered or paid by the Buyer as a result of or in connection with such cancellation.

2. ELECTRONIC TRADING

2.1 Electronic orders shall be valid if all the information agreed between the Buyer and the Seller, as being mutually agreed as required,

is properly set out in the agreed format and the order is transmitted by the Buyer to the Seller by reference to the correct identification code and is received by the Seller when collecting its electronic mail from the relevant system.

2.2 Subject to Clause 2.1, each valid electronic order will be deemed accepted by the Seller unless the Seller communicates rejection of the order to the Buyer by electronic or other means (including telephone) within two working days of receipt. Acceptance of an order shall constitute a contract for sale and purchase to which these general conditions of sale shall apply.

3. PRICES

- 3.1 Unless otherwise agreed in Writing all prices are "Ex Works Seller Premises". Unless otherwise agreed in Writing prices are payable in Euro. If the Seller agrees to deliver the Products otherwise than at its Premises the Buyer shall pay all packaging, transportation and insurance costs and other costs incurred by the Seller in making or arranging such delivery.
- 3.2 The Seller shall be entitled at any time on written notice to make a reasonable adjustment to the price in the event of any alteration in quantity, design or specification requested by the Buyer.
- 3.3 The Seller reserves the right at any time prior to delivery and on written notice to increase the price if there is any increase, of more than a 5% individually computed, in the cost of materials, transport, utilities, foreign currency fluctuation, currency regulation or alteration of duties or if the direct costs of the Seller in respect of a Product's manufacture is increased by any other factor beyond the reasonable control of the Seller.
- 3.4 The Buyer shall be liable to the Seller for any demurrage costs incurred in the event of vehicles being unduly delayed at the point of delivery.

4. DELIVERY

- 4.1 Unless otherwise agreed in Writing by the Seller delivery shall be "Ex Works Seller Premises" and delivery shall be deemed to take place when the Products are made available by the Seller for collection by the Buyer or its carrier at the Seller's Premises.
- 4.2 All dates and periods for delivery are estimated and do not constitute fixed times for delivery by the Seller and time of delivery shall not be of the essence of the Contract nor shall the Buyer be entitled to make, or to purport to make, time for delivery of the essence of the Contract.
- 4.3 The date for delivery shall in every case be dependant upon prompt receipt of all necessary information, final instructions or approvals from the Buyer.
- 4.4 Notwithstanding Clause 4.2 the Buyer shall be obliged to take delivery of the Products within 30 days of the Seller giving it notice that the Products are ready for delivery. Failure by the Buyer either to take delivery or to make payment in respect of any one or more installments of Products shall entitle the Seller to terminate the Contract, (such right is without prejudice to any other rights and remedies available to the Seller).
- 4.5 Where the Buyer requests and the Seller agrees to postpone delivery, or where delivery is otherwise postponed without default by the Seller, the Buyer shall pay upon demand all reasonable costs and expenses including reasonable storage and transport costs, if applicable. The Buyer shall pay for the Products in accordance with these general conditions of sale as if the same had been delivered on the due date but for any postponement at the request of or due to the default of the Buyer. The Seller shall be entitled to claim interest pursuant to Clause 7.3.2 from the date on which payment would otherwise have fallen due if no such postponement had occurred.
- 4.6 Unless otherwise expressly agreed in Writing the Seller may deliver in instalments in which case each instalment shall be treated as a separate Contract governed by these general conditions of sale. No delay in the delivery of any instalment of Products or any defect therein shall entitle the Buyer to terminate remaining Contracts.

5. RISK AND TITLE

- 5.1 Risk of damage to or loss of the Products shall pass to the Buyer upon delivery and the Buyer is then solely responsible for all loss damage or deterioration to the Products.
- 5.2 Title to the Products shall not pass to the Buyer, the Seller having a retention of title (ownership) on them ("reserva de dominio"), until either:-
- 5.2.1 the Seller has received in cash or cleared funds all monies payable (whether or not due) to the Seller under all Contracts

between the Buyer and the Seller for such Products; or

5.2.2 when the Seller serves on the Buyer notice in Writing specifying that title in the Products or any part thereof has passed to the Buyer.

For the effectiveness of the above "reserva de dominio" against third parties, at the Seller's request, the Buyer shall be obliged to collaborate with the Seller at any time and as requested by it in the fulfillment of all legal requirements and formalities established by Law (including the execution of any public or private document that may be necessary and the filing of the relevant documentation before the competent public Registries).

- 5.3 Until title has passed to the Buyer from the Seller under these general conditions of sale, the Seller may recover the Products and the Seller's officers, employees, representatives or agents shall be entitled to enter upon any premises where such Products are kept, with or without vehicles, for the purpose either of recovering the same or satisfying itself that Clause 5.4 is being complied with.
- 5.4 Until title to the Products has passed to the Buyer it shall possess the Products and shall store the Products separately from other goods and shall ensure that they are fully insured on an all risks basis and clearly identifiable as belonging to the Seller. Also, until such time, the Buyer shall also not assign, underlet, pledge, mortgage, charge, encumber or part with possession of the Products or any interest in the Products nor create or allow to be created over the Products any lien. Notwithstanding the foregoing, if the Buyer resells the Products before title has passed to it in accordance with this Clause 5, it shall do so solely on the following conditions:
- 5.4.1 any sale will be effected in the ordinary course of the Buyer's business at full market value and the Buyer will account to the Seller accordingly and hold out of the sale proceeds sums equivalent to the invoice value of the Products supplied by the Seller on trust for the benefit of the Seller; and
- 5.4.2 any such sale will be a sale of the Seller's property on the Buyer's own behalf and the Buyer will deal as principal when making such a sale.
- 5.5 The Seller shall be entitled at any time to require the Buyer to deliver up the Products to the Seller, and if the Buyer fails to do so within a reasonable period of time, the Seller shall be entitled to enter upon the Buyer's premises or any third party's premises and recover and/or dispose of the Products. For the avoidance of doubt, the Buyer shall make no claim against the Seller in respect of any such entry or disposal.

6. CANCELLATION AND AMENDMENT

- 6.1 Cancellation or amendment of any Contract requires the prior approval in Writing of the Seller and shall be conditional upon the Buyer indemnifying the Seller against all reasonable costs and expenses incurred by the Seller as a result of such cancellation and amendment.
- 6.2 Products returned to the Seller without the Seller's written consent will not be accepted for credit.

7. TERMS OF PAYMENT

- 7.1 Unless otherwise agreed by the Seller in Writing payment shall be made within thirty (30) days of the last day of the month of invoice and, in any case, within sixty (60) days according to the current article 4 of Law 3/2004, of 29 December, of measures to combat late payment in commercial transactions in force, after the Products have been delivered from Seller to Buyer, and the Seller shall be entitled to issue invoices in the month in which the Products are delivered or would have been delivered save for postponement otherwise than due to default on the part of the Seller. Time for payment of the price is of the essence of the Contract. No payment shall be deemed to have been received until the Seller has received cleared funds.
- 7.2 All payments made by the Buyer to the Seller under any Contract subject to these general conditions of sale shall be made free of any restriction or condition and without deduction or withholding on account of any other amount and/or claim, whether by way of set-off or otherwise and whether such amount and/or claim is connected to any Contract subject to these conditions or otherwise.
- 7.3 In the event of default in payment by the Buyer the Seller shall be entitled (without prejudice to any other right or remedy):-
- 7.3.1 to suspend without notice all further deliveries on any Contracts between the Seller and the Buyer;
- 7.3.2 to charge the legal interest rate calculated as the sum of the interest rate appliqued by the European Central Bank to its recent

principal financial operation carried out before the first day of the natural corresponding semester plus 7 percentage points.

8. MINIMUM CHARGE

A minimum order charge is applicable to all orders unless agreed otherwise. Regular issues against blanket or scheduled orders will incur a minimum charge per release.

9. SPECIFICATIONS

- 9.1 Subject to Clause 9.2 the Products shall in all material respects be in accordance with any agreed specification or if there is no agreed specification shall be generally in all material respects in accordance with any published specification issued by the Seller.
- 9.2 The Seller reserves the right to make changes in dimensions or other specifications of the Products to conform to applicable standards or laws or are otherwise reasonable having regard to the nature of the Products.
- 9.3 The information contained in the technical literature issued by the Seller may be relied upon to be accurate in the exact circumstances in which it is expressed. Otherwise, any illustrations, performance details, examples of installations and methods of assembly and all other technical data in such literature are based on experience and upon trials under test conditions and are provided for general guidance only. No such information or data shall form part of the Contract unless the Buyer shall have complied with Clause 1.5 relating to statements and representations and the Seller shall have given the confirmation referred to in that Clause.

10. LOSS SHORTAGES AND DAMAGE APPARENT ON DELIVERY INSPECTIONS

- 10.1 The Buyer shall only be entitled to claim (and subject to Clauses 11 and 12) for shortages or defects in the Products which are apparent on visual inspection if the Buyer:-
- 10.1.1 inspects the Products within three days following receipt;
- 10.1.2 notifies the Seller of any loss, shortages or damage (otherwise than by a qualified signature on the delivery note) within ten working days of receipt;
- 10.1.3 demonstrates that such loss, shortages or damage occurred prior to delivery; and
- 10.1.4. the damage is not caused by defects due to unforeseeable circumstances, own defects or fraud, in which cases the Buyer shall not be entitled to claim for such damages.
- 10.2 The Buyer shall have no rights in respect of loss shortages or damage unless the Seller is given a reasonable opportunity to inspect the Products and investigate any complaint before any use of or alteration to or interference with the Products.
- 10.3 On a valid complaint made in accordance with this Clause 10 the Buyer shall be entitled (in the case of notified shortages) to receive within a reasonable time a delivery of Products equivalent to the shortfall and (in the case of defects) to repairs to or replacements for the affected Products or, if mutually agreed between the parties, a credit for the price thereof but the Seller shall have no further liability whatsoever to the fullest extent permissible under the applicable law. If a complaint of loss shortages or damage on delivery is not made to the Seller in accordance with this Clause 10 then the Products shall be deemed to be delivered complete and undamaged in accordance with the Contract and the Buyer shall be bound to pay for the same accordingly.
- 10.4 Loss shortages or damage in a delivery or any installment delivery shall not be a ground for termination of the Contract or the remainder of the Contract (as the case may be) to the fullest extent permissible under the applicable law.

11. WARRANTY

- 11.1 Subject to the following terms of this Clause 11.1, the Seller guarantees that the Products will be free from defects as a result of faulty design, workmanship or materials (other than free issue materials). This guarantee shall be for a period of two years from the date of delivery of the Products or the product achieving the recommended maximum life usage for the Product, whichever is the earlier. This guarantee is subject to:-
- 11.1.1 the Seller receiving written notification of the defect within the period of this guarantee;
- 11.1.2 the Product being made available to the Seller for inspection without any further use of, or alteration to, or interference with the

APRIL 2023

Product;

- 11.1.3 the defect is not a loss, shortage, or damage that the Buyer should have notified to the Seller under Clause 10;
- 11.1.4 the defect is not a result of any design specification or instruction given by the Buyer;
- 11.1.5 that the Buyer has fully complied with any instructions of the Seller concerning the use and storage of the Product.
- 11.2 On receipt of notification of a claim by the Buyer under Clause 11.1 the Seller may at its discretion repair or supply satisfactory substitute Products free of cost or, if mutually agreed between the parties, repay the price of the Product(s) in whole or in part (as appropriate) within a reasonable time of the complaint being made. For the avoidance of doubt the guarantee under Clause 11.1 shall not cover any deficiencies in the Products associated with normal wear and tear.
- 11.3 If the Seller does repair the Products or supply satisfactory substitute Products or, if the parties mutually agree that the Seller can effect repayment under this Clause 11, the Buyer shall be bound to accept such repaired or substituted Products, or repayment and the Seller shall be under no liability in respect of any loss or damage of whatever nature arising from the initial delivery of the defective Products or from the delay before the defective Products are repaired or the substitute Products are delivered or the repayment is effected.
- 11.4 In the case of Products not manufactured by the Seller:-
- 11.4.1 the Seller gives no assurance or guarantee that the sale or use of the Products will not infringe any third party Intellectual Property Rights; and
- 11.4.2 the obligations of the Seller relating to defects in such Products are limited to the guarantee (if any) which the Seller receives from any manufacturer or supplier of such Products.
- 11.5 The Seller shall not be liable for and the Buyer shall indemnify the Seller against all costs, claims, damages, liabilities and expenses incurred by the Seller arising from any use by the Buyer of Products after the Buyer became or ought reasonably to have been aware of a defect.

12. LIMITATION OF LIABILITY

- 12.1 Neither party excludes liability for death or personal injury caused by its negligence or for fraudulent misrepresentation.
- 12.2 Under no circumstances whatsoever shall either party be liable in contract, tort or otherwise howsoever arising for any claim, damage, loss or costs in respect of:-
 - (a) any loss of profit; (b) loss of use of money;(c) loss of anticipated savings;(d) loss of business; (e) loss of opportunity; (f) loss of goodwill; (g) loss of reputation; (h) loss of data;(i) any wasted expenditure; or (j) any indirect or consequential loss or damage howsoever caused.
 - For the avoidance of doubt, the Sub-clauses in this Clause 12.1 are intended by the parties to be severable.
- 12.3 Without prejudice to Clause 12.2, each party's maximum aggregate liability for all claims made by the other party in relation to any Contract shall not exceed the contract price for the Products, and each party agrees to insure adequately to cover claims in excess of such amount.
- 12.4 Prices are quoted by the Seller on the basis of the limitations of liability set out in these general conditions of sale. The Buyer shall be entitled to request the Seller to agree a higher limit of liability and the Seller may (at its discretion) then quote a revised price taking account of any increased insurance premium to be borne by the Seller.
- 12.5 If the Products are being supplied by the Seller to the Buyer for incorporation or use at or in relation to a nuclear site or facility, the following shall apply:-
- 12.5.1 The Buyer agrees to hold harmless, indemnify and keep indemnified the Seller (for and on behalf of itself and each of its group undertakings, and their respective officers and employees) (each an "Indemnified Person") from and against any and all direct or indirect liabilities (which shall include without limitation loss of profit, loss of business, depletion of goodwill and like loss), losses, obligations, claims (including claims from third parties), demands, damages, penalties, expenses and fees suffered or incurred by the Seller or any other Indemnified Person, arising out of any actual or alleged nuclear damage caused by the Products or which otherwise occurs in consequence of the performance of or failure to perform the Contract, whether by the Seller, or any sub-

contractors of the Buyer or Seller, and any actual or alleged nuclear damage arising in consequence of any activities from time to time carried out in relation to the Contract, whether or not resulting from the negligence of the Seller;

- 12.5.2 The Buyer undertakes to provide and to maintain, or procure that the Owner/Operator of the site where the Products are to be installed provides and maintains, throughout the operational life of the site where the Products are to be installed and for ten years thereafter, insurance covering nuclear damage. Such policy will be placed with recognized international Nuclear Pools (Liability and Property) on industry standard terms, will provide for all suppliers and sub-suppliers to be covered as additional insured and will include a waiver of subrogation for the benefit of the Seller. The Buyer will pay any deductible applicable to such insurance (or, as applicable, procure that the Owner/Operator pays such deductible). The Buyer will provide a copy of the insurance certificate to the Seller upon written request;
- 12.5.3 In this Clause 12 the term "liability" means any form of liability or obligation whatsoever including but not limited to liability for nuclear damage (as defined in Clause 12.6.4 below) and liability for misrepresentation, under contract, common law, equity or any statutory provision whether or not based on negligence or breach of any express or implied duty to act with care or skill;
- 12.5.4 In this Clause 12, the term "nuclear damage" means injury or death to persons and damage to any property or facility and/or damage or harm to the environment, natural resources, flora and fauna (and including the property and/or facility of the Buyer and the Owner/Operator and the site where the Products are to be installed) arising out of or resulting from radioactive, toxic, explosive or other hazardous properties (or any combination of such properties) of any nuclear matter in connection with which the Products are directly or indirectly used, including but not limited to ionizing radiation or contamination by radioactivity from any nuclear fuels, radioactive products or any nuclear waste from the combustion of nuclear fuels coming from, originating in, or sent to, any site at which the Products are to be installed and/or used, whether or not such injury, death or damage results from the negligence of the Seller.

13. CONFIDENTIAL INFORMATION

- 13.1 Confidential information shall mean all information that the Seller delivers to the Buyer or that comes into its possession or knowledge or that the latter develops and which refers to the Seller's business or activities including, by way of example, technical and commercial information, knowledge, data, know-how, processes, price-setting methods, plans, inventions and ideas in any format or medium (hereinafter, the "Confidential Information").
- 13.2. In the context of the performance of these general conditions of sale, the Buyer shall have access to Seller's Confidential Information. In such case, the Buyer shall, with respect to the Seller, have the following obligations for an indefinite period of time: (i) to keep the Confidential Information strictly confidential; (ii) to use the Confidential Information solely and exclusively for compliance with and performance of these general conditions of sale, without access to the Confidential Information amounting to the acquisition of any right or license over the same; (iii) to make the Confidential Information available to all of its employees solely to the extent required to execute an Order, Contract or of these general conditions of sale, as the case may be, and assuming liability with respect to the Seller in the event of breach by the former of their obligations assumed hereunder; (iv) not to communicate, disclose, or otherwise facilitate, in whole or in part, the Confidential Information to third parties, without the Seller's prior written consent for this purpose; (v) to return (or, at the Seller's choice, to destroy) the Confidential Information on finalizing the execution of an Order or these general conditions of sale, as the case may be, or at any other time as requested by the Seller; (vi) to apply the necessary security measures to protect the confidentiality and the Confidential Information; and (vii) to inform the Seller immediately of any actual breach or potential breach of this clause.
- 13.3. Neither of the parties may require from the other that it treats as Confidential Information that information which is in the public domain or which was made public during the contractual relationship, that which was legally obtained from third parties without any restriction on its disclosure or that which is independently developed by the receiving party.

14. INTELLECTUAL PROPERTY

- 14.1 All drawings, documents, records, computer software and other information supplied by the Seller whether produced by itself or a third party, are supplied on the express understanding that copyright is reserved to the Seller (or the third party) and that the Buyer will not without written consent of the Seller either give away loan exhibit or sell the same or extracts therefrom or copies thereof or use the same in any way except in connection with the Products in respect of which they are issued.
- 14.2 Subject to Clause 14.4 if the Buyer is subject to a claim or threatened with any action alleging that the Products in the form supplied infringe any third party Intellectual Property Rights then provided that the Buyer promptly informs and fully co-operates with the Seller and if requested allows the Seller the conduct and defence thereof the Seller will indemnify the Buyer against any costs claims damages liabilities and expenses incurred by the Buyer as a result of such proceedings.
- 14.3 The Seller shall have the option at its own expense either to modify any infringing Products so that they do not infringe or to replace the Products with a non-infringing substitute or to repurchase the Products from the Buyer at the price paid by the Buyer less an

allowance for the use made thereof.

14.4 The Seller shall have no liability in respect of claims for infringement of third party Intellectual Property Rights arising from the manufacture or supply of the Products to the Buyer's instructions or in accordance with designs plans or specifications given by the Buyer and the Buyer shall indemnify the Seller against all losses damages expenses costs or other liability arising from such claims.

15. CUSTOMER'S DRAWINGS

The Buyer shall be solely responsible for ensuring that all drawings information advice and recommendations specified or given to the Seller by the Buyer or its agents servants consultants or advisers are accurate correct and suitable. Examination or consideration by the Seller of such drawings information advice or recommendations shall not result in any liability on the part of the Seller.

16. TERMINATION

Without prejudice to any other rights or remedies of the Seller it shall be entitled in any of the following circumstances to terminate (in whole or in part) the Contract and/or to suspend deliveries and/or to receive upon demand payment of all monies due and payable by the Buyer if the Buyer or any connected person commits or allows to be committed any material breach of this Contract.

17. FORCE MAJEURE

- 17.1 The Seller shall not be liable for any failure to perform any of its obligations under the Contract as a result of force majeure. For these purposes, force majeure shall have the meaning envisaged in Article 1105 of the Civil Code ("Force Majeure"). For the sake of clarity, without limitation and for illustration purposes, the following events shall be considered as Force Majeure: acts of God, strikes, riots, lock-outs or other industrial action including trade disputes (whether such dispute involves its employees or not), shortage of materials or by any other act, matter or thing beyond its reasonable control. The referred events are only for illustration purposes and will not exclude any other events that could be considered as Force Majeure according to the definitions given by the Spanish Civil Code and case law.
- 17.2 In the event that the Seller does not perform its obligations by reason of any of the causes referred to in Clause 17.1 within six months after the time for performance either party may by written notice terminate the Contract without liability save that the Buyer shall pay for any Products delivered or completed at the time of termination.

18. TOOLS

Any tools (such as jigs. dies, etc.) which the Seller may construct or acquire specifically in connection with the Products shall, notwithstanding any charges the Seller may make for them, be and remain the Seller's sole and unencumbranced property and in the Seller's possession and control without restriction.

19. FREE-ISSUE MATERIALS

- 19.1 Free issue material shall be insured by and remain at the risk of the Buyer at all times and the Seller shall not be liable for loss of or damage to any such free issue materials during fabrication by the Seller, or by any sub-contractor employed by the Seller or whilst on the Premises of the Seller or of any such sub-contractor or in transit to or from the Premises of the Seller or of any such sub-contractor provided that the Seller may at its sole discretion make a contribution towards the replacement costs of such materials.
- 19.2 The Buyer shall indemnify the Seller against all losses costs claims damages liabilities and expenses in respect of any injury, loss or damage whatsoever arising out of or in connection with the supply by the Seller of free issue material except where any such loss or damage is a direct result of any negligent act or default of the Seller.
- 19.3 An allowance for material lost as process scrap is (where applicable) included in the Contract price and no such losses shall be the subject of any claim by the Buyer or contribution by the Seller.
- 19.4 Where materials used in the manufacture of the Products are supplied by or on behalf of the Buyer to the Seller, the Buyer shall be responsible for ensuring that the material is of satisfactory quality and is fit for its purpose and shall indemnify the Seller against any loss, damage, injury or expenses whatsoever arising directly or indirectly from any fault in or incorrect specification of the said

materials.

20. GENERAL LAW FOR THE PROTECTION OF CONSUMERS AND USERS

- 20.1 Where the Buyer purchases the Products for use or incorporation with any composite products for consumers or end users, which will be assembled, produced, processed, packed or supplied by the Buyer for resale or supply ancillary to any such composite products or other products supplied by the Buyer then:-
- 20.1.1 the Buyer shall forthwith on demand produce for inspection by the Seller copies of all written instructions information and warnings to be supplied by the Buyer in relation thereto provided that such inspection or right to inspect shall not give rise to any responsibility or liability on the part of the Seller; and
- 20.1.2 the Buyer shall indemnify the Seller against any losses costs and damages that the Seller may suffer or incur in the event that any claim is made against the Seller and it can prove any of the causes for liability exemption set forth in article 140 of the Royal Legislative Decree 1/2007, of 16 November 2007, approving the revised text of the General Law for the Protection of Consumers and Users (TRLGDC).
- 20.2 The Seller shall indemnify the Buyer against all losses, costs and damages that the Buyer may incur in the event that any claim is made against the Buyer in relation to defective Products for causes not foreseen in article 140 TRLGDCU and subject to the consumer being able to prove damages, the defects and the casual relationship between the two, as well as subject to the economic and other limits set out in Book III, Title II of TRLGDC.

21. HEALTH & SAFETY

The Buyer agrees to comply with any information and instructions supplied by the Seller relating to the Products including but not limited to any conditions necessary to ensure that they will be safe and without risk to health at all times when they are being set, used, cleaned, serviced or maintained by any person. The Buyer shall take such steps as specified by such information or otherwise necessary to ensure that as far as is reasonably practicable the Products will be safe and without risk to health at all times.

22. COMPLIANCE

- 22.1 Since the delivery of the Products to the Buyer, as stated in these general conditions of sale, the Buyer shall be solely responsible for obtaining any and all necessary import or export licences or permits necessary to transport the Products where the Buyer like to, being also responsible for any and all customs duties, clearance charges, taxes, brokers' fees and other amounts payable in connection with the importation, exportation of the Products as the risks have been transmitted to him with their delivery at the Seller's Premises.
- 22.2 Consequently, the Buyer agrees to comply fully, at its own expense, with all applicable import and export laws, restrictions, national security controls and regulations of Spain and any other applicable foreign or local law or regulation.
- 22.3 The Buyer agrees and undertakes that:
- 22.3.1 it shall comply with the terms of any export licence, licence exception, or general licence granted or approved by any competent governmental authority, and that it shall not re-export or transmit any Products directly or indirectly to any person, entity or into any territory not covered by such export licence, licence exception, or general licence; and
- 22.3.2 (regardless of any prior export licence, licence exception or general licence), the Products will not be supplied directly or indirectly to any person or entity or into any territory which is embargoed, prohibited, debarred or otherwise the subject of sanctions from the United Kingdom, Spain and the rest of the European Union, the United States of America or the territory where the Buyer is located.
- 22.4 The Buyer shall comply with all relevant anti-corruption legislation in connection with the Contract and the Seller's business and shall immediately notify the Seller if it discovers or suspects that any of its officers, directors, employees or representatives are acting or have acted in a way which violates such legislation.
- 22.5 The Buyer acknowledges that the Seller has a code of responsible business (the "IMI Code") which is available at www.imiplc.com and the Buyer shall at all times, conduct, and procure that its officers, directors, employees and/or representatives conduct business ethically and in accordance with the relevant provisions of the IMI Code. This Clause shall apply whether or not the Buyer is acting pursuant to the Contract or its relationship with the Seller or any companies within the Seller's group of companies.
- 22.6 The Buyer acknowledges that in placing an order with the Seller for Products under these terms and conditions that it has read

and accepted the Seller's privacy policy which is available at https://norgren.com/en/legal/privacy (as may be updated by the Seller from time to time) ("**Privacy Policy**") and the Buyer understands that where personal information of Buyer's employees, directors or other individuals acting on behalf of Buyer, is processed by the Seller to fulfil the requirements of these terms and conditions the Seller will process such personal information as set out in the Privacy Policy. The Buyer warrants that it complies with applicable data protection laws and has the right, legal authority and required consents (if applicable) to enable the Seller to process such personal information as set out in the Privacy Policy. Buyer shall inform all impacted individuals of the processing pursuant to these terms and conditions and provide them with a copy of the Privacy Policy.

22.7 The Buyer agrees that it must be able to demonstrate its compliance with the requirements referred to in this Clause 22 at the request of and to the satisfaction of the Seller which includes, but is not limited to, the Seller having the right to inspect any site involved in work for the Seller. If the Buyer fails to comply with this Clause 22, the Seller shall be entitled, in its sole discretion, to terminate this Contract and any other agreements between the Buyer and the Seller without penalty to the Seller, but with obligations for the Buyer to remedy any damages suffered by the Seller as a result of such termination or breach of contract.

23. GENERAL

- 23.1 No waiver of or delay or failure by the Seller to exercise any rights or remedies shall prejudice or preclude any future or further exercise thereof.
- 23.2 If any provision of these general conditions of sale shall be held invalid or unenforceable in whole or in part then the unaffected provision (or part of the provision, as the case may be) shall remain in full force and effect. Headings appear for convenience only and shall not affect the construction of these general conditions of sale.
- 23.3 Nothing in these general conditions of sale shall create a partnership, agency or relationship of employment between the parties.
- 23.4 Except as otherwise provided in this Contract, a person who is not a party to this Contract shall have no right to enforce or benefit from any terms of the Contract.
- 23.5 The parties agree that any disputes arising or in any way connected with the subject matter of these general conditions of sale and any Contract (whether of a contractual or tortious nature or otherwise) shall be governed by and construed in accordance with Spanish law and the Buyer and the Seller agree to submit to the exclusive jurisdiction of the Spanish Courts of Terrassa in relation to any matter or dispute (whether contractual or tortious) which may arise between them.